

Vivaticket S.p.A.
Via Antonio Canova 16/20
40138 Bologna (BO)
By email to: info@card.labiennale.org

Place _____ date _____

I, the undersigned _____, hereby exercise my right of withdrawal in respect of the following orders:

Rif.	Order nr.	Made on	Amount	Related to
1				
2				
3				
4				
5				

(a copy of the Card is attached)

I hereby also confirm that this request for withdrawal is exercised in accordance with Art. 6 - RIGHT OF WITHDRAWAL of your regulations signed at the time of purchase and more precisely:

"The purchase of Cards in the manner described above constitutes a distance contract, regulated by Legislative Decree .22.5.99 n.185 and therefore, the User is entitled to withdraw without penalty and/or reason.

Furthermore, since this is a service that Vivaticket S.p.A. provides from the moment the agreement is entered, with the booking, preparation, dispatch and delivery of the Ticket/Card, the User's withdrawal, insofar as not excluded herein, pursuant to Article 52 of the Consumer Code, must be received no later than 14 days from the date of purchase and provided that the User has not taken advantage of the benefits (in whole or in part) provided by the Biennale Card".

TERMS OF WITHDRAWAL:

The right of withdrawal is exercised by submitting this written communication to be sent by e-mail to info@card.labiennale.org within the timeframe and in the manner indicated above, and then within the following 24 hours this same communication will be sent by registered mail with return receipt to be addressed to Vivaticket S.p.A or, alternatively, by sending it to the email-address vivaticket@pec.it .

I will therefore be entitled to a refund of the sums paid for the purchase, minus bank charges, incurred by Vivaticket S.p.A., provided that I have exercised my right of withdrawal within the aforementioned time limits and in the aforementioned form, and therefore beforehand within the aforementioned time limits, any subsequent withdrawal and/or request for refund being irrelevant.

Best regards,

(Signature) _____