

GENERAL TERMS OF SALE

Seller

The seller is Sonica s.r.l., VAT number IT05318150751, with registered office at Corso Italia No. 82, 73014 Gallipoli (LE), Italy.

Customized Product

The purchased product (e.g., T-shirt) is made according to the specific requests of the customer. As a customized product, it does not fall under categories eligible for the right of withdrawal.

Exclusion of Withdrawal (Return)

As this is a customized product, the right of withdrawal does not apply pursuant to Article 59, paragraph 1, letter c) of the Consumer Code (Legislative Decree 206/2005). Therefore, it will not be possible to return or request a refund for the purchased product, except in cases of evident manufacturing defects.

Verification of Product Customization and Shipping

Customers are invited to carefully check the information entered during the product customization process (e.g., size, color, text, or graphics). Returns or replacements will not be accepted for customization errors not attributable to Sonica s.r.l. Additionally, it is the customer's responsibility to correctly provide the shipping address.

Defects or Production Errors

In case of a defective product or one that does not conform to the order placed, the customer must contact us at customercare@laike.me within 48 hours of receipt, attaching photos of the detected defect. If the error is attributable to Sonica s.r.l., a replacement or refund will be offered.

For any questions or clarifications, our customer service is available at customercare@laike.me.