

RULES ON ADMISSION TO CONCERTS

Entrance to the concerts for the Festival of Sacred Music *Anima Mundi* is free, but by ticket. The booking of tickets can be made only online <u>www.vivaticket.it/eng/</u> starting from 7 September at 10:00, for all the concerts. Access to the online booking needs a registration and under the same name a maximum of two people per concert can be booked. Booking online closes when no more seats are available and, in any case, at 12:00 on the day of the concert. Vouchers thus obtained can be converted at the Ticket office at any time, within 18:00 on the concert day. Tickets left over and not collected will be released for the concert in the evening, only at the Ticket office from 18:00.

Tickets are nominative and non-transferable. The seats are all pre-assigned. The ticket shows the opening time to the public. Access is allowed up to 15 minutes before the start of the concert.

The conduct of events is safely guaranteed in compliance with government measures to contain the spread of COVID-19 (temperature control, respect for distancing, hand sanitizer and obligation to wear a surgical mask or FFP2 all the time: queuing, during the shows and breaks, until the exit). All regular ticket holders must also present the COVID-19 green certification at the entrance (with the exception of subjects excluded by age from the vaccination campaign and exempt subjects on the basis of appropriate medical certification) and an identity document.

The Cathedral has only two entrances from the doors on the facade, in front of the Baptistery, and the Camposanto a single entrance from the main door, for all sections.

There are no special areas reserved for disabled persons within the monuments; tickets are free for everyone. Those with restricted mobility and wheelchair users only, who wish to attend the concerts should email <u>animamundi@opapisa.it</u> by 7 September, to ensure that appropriate spaces are available, in compliance with safety regulations.

The concerts are not suitable for children. Guests are requested to consider personally the possibility that children may disturb the enjoyment of other members of the audience.

It is not possible to book by phone or by email.

TICKET OFFICE AND INFORMATION DESK only from 6 to 24 September at Sinopie Museum Piazza del Duomo Pisa tel +39050835029 (<u>animamundi@opapisa.it</u> Mon-Sat 09:30-13:30/15:00-19:00*

*20:30 on the concert day *21:00 on 16 September

The Secretariat reserves the right to make changes for unplanned organisational reasons in order to ensure a fair distribution of tickets to all applicants, in accordance with safety rules. Any updates will be announced on this page.